

Lifelong Learning Guide

Get ready. Get on.
Get trained. Get active.
Get inspired!



Worth it.

Worth a look.

Welcome.



As Deputy Leader of the Council and Cabinet member for Economic Development, Skills and Employment, I'm delighted to welcome you to this year's Lifelong Learning Guide.

Wandsworth is a Borough of opportunity with some of the highest employment figures in the UK, with a diverse and vibrant economy – especially small businesses and start-ups.

Wandsworth continues to offer an extensive range of courses for you to choose from, whether you are looking for an apprenticeship; wanting to improve your English, maths or computer skills, seeking to change your career or looking to return to work, or simply looking for something for your health and wellbeing or personal development – there is something for everyone. Lifelong Learning also works with employers to understand their needs to ensure we offer relevant courses to help our residents into work.

One of the team's key priorities is to continue to increase the number, quality and access to Apprenticeships for local people and employers. Apprenticeships provide a fantastic opportunity for those already in employment to develop further skills and for those that are new to the labour market. Lifelong Learning provide a range of opportunities in a variety of sectors and provide a vacancy matching service to support employers and learners to progress.

Our personal development and employability skills courses are aimed at people who are looking to return to the workforce, need to brush up their existing skills, or want a change of career. Our personal careers guidance service can offer impartial course advice to help you choose the right course, provide information on next step progression routes including career development opportunities.

Through our widening participation course, we work with a number of partners who specialise in supporting a wide range of learners in community groups and venues. Working with children's centres, schools, community groups and other partners enables us to offer courses from over 30 venues across the Borough.

Lifelong Learning's direct provision includes English, Maths, ICT and English for Speakers of other Language (ESOL) courses and Level 1 accredited employability courses. Family Learning is a great way for you and your child to learn together and enables adults to build their confidence in supporting a child's learning and development.

As part of the continuous development work of the service, Lifelong Learning has been successful in winning several regional and national bids which provide new opportunities for the service to target specific needs and to reach adult residents who may not be currently participating in education.

We're always looking at ways to increase our work with our communities and partners to help us reach those most in need in the borough, providing new opportunities for residents who haven't thought about returning to learning before.

I hope you enjoy looking through the guide of what is on offer and then take the opportunity to contact a member of the Lifelong Learning team for further information.

Councillor Jonathan Cook
Deputy Leader of the Council
and Cabinet Member for Economic
Development, Skills and Employment



Worth it.






Lifelong learning. It's totally worth exploring.

For all stages of life. For personal or professional purposes. Whatever the goal, every year Wandsworth Lifelong Learning helps thousands of individuals and hundreds of organisations achieve their potential through its extensive network of delivery partners.

If you are a jobseeker, employer, knowledge seeker, retiree, carer, parent or anything in between, we're confident that you will find an apprenticeship, accreditation, workshop, course or activity that will work for you. There is something for everyone.

Flick through our quick reference guide. We think you'll find it worth your time.

Worth following:

-  facebook.com/WandsworthLifelongLearning
-  twitter.com/WBCLLearning
-  linkedin.com/company/wandsworth-lifelong-learning

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Get ready for work

Gain the skills, knowledge and confidence to get a job and progress in your chosen career.



Worth your time.



CV writing and careers advice

Helping you to decide which career is right for you and helping you to get there.



IT and computer skills

Keeping up with technology is key in today's connected world of work.



Qualifications for careers

Nationally recognised qualifications to help you grow in your career.

At-a-glance

Personal Development and Employability Skills
Accredited and non accredited courses.
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Free advice on all aspects of careers and education options.
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Personal Careers Guidance Service
One-to-one advice sessions with an experienced careers adviser and Tooting Job Club.
Page 9.

Steps-2-Achieve
Free course covering CV writing and job applications.
Page 9.

"Thank you so much for your help on the course. I have learnt so much, it has opened my eyes and I hope to learn a lot more."

Get ready for work

Personal Development and Employability Skills Wandsworth Lifelong Learning

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

Lifelong learning deliver a number of accredited and non accredited courses in personal development and employability.

Short non accredited courses include:

- Personal development
- Confidence building
- Employable me
- Interview preparation
- CV writing

Accredited courses include:

- Level 1 award in understanding employment, business and enterprise
- Level 1 award in managing finance
- Level 1 award in awareness of social media and online safety
- Level 1 award in customer service
- Level 1 award in work preparation
- Level 1 award in personal behaviour for success
- Level 1 award in character education
- Level 1 award in preparing to work in health and social care
- Level 2 certificate in team leading principles

National Careers Service

t: 0800 100 900

www.nationalcareersservice.direct.gov.uk

The National Careers Service provides free careers and education information as well as advice and guidance to adults and young people.

Advisers can help you with all aspects of careers guidance including exploring

your careers options, choosing training routes, developing your CV and searching and applying for jobs.

Services can be accessed through their website or by phoning the number above.

Personal Careers Guidance Service Wandsworth Lifelong Learning

t: 07919 392 254

e: dustine.davis@richmondandwandsworth.gov.uk

Our experienced careers guidance counsellors can help with:

- Career goals, skills assessment and confidence building
- Creating a winning CV and job applications
- Interview skills and mock interviews
- One-to-one coaching

Why not get involved in group (through our Job Club) or individual coaching sessions, where you will get support, guidance and encouragement as you take each step forward towards a job.

Steps-2-Achieve

t: 020 8871 8957

e: jackie.brown@richmondandwandsworth.gov.uk

This course will cover:

- Exploring job opportunities
- Applying for a job
- Interview skills
- CV writing
- Customer service
- Working with others in a business environment
- Understanding employment, business and enterprise

Duration of course
3 days a week for 5 weeks

Qualification upon completion
Level 1 Award in Personal Development for Employability

Get on at work

Progress in the workplace
and grow your career
through work based
qualifications.



Worth its weight.



Problem solving skills

Learn how to be a more effective team player in the workplace.



Customer focused

Increase your confidence when dealing directly with customers.



Qualifications for careers

Nationally recognised qualifications to help you grow in your career.

"The facilitator was wonderful and really spent time trying to understand the challenges faced."

At-a-glance

How to Effectively Lead a Team
Understand the principles of leading a team. Page 12.

Managing Problems Effectively in the Workplace
How to communicate effectively and reduce conflicts. Page 12.

Effects of Personal Behaviour
Increase your awareness of what impact your actions have in the workplace. Page 13.

Improving Your Customer Service Skills
Increase your confidence when dealing directly with customers. Page 13.

Get on at work

How to Effectively Lead a Team Wandsworth Lifelong Learning

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

This course will cover:

Duration of course
4 days

- How to communicate information and knowledge in the workplace
- Managing yourself and providing appropriate direction to team members
- The role of a Team Leader
- Management techniques that can motivate others and improve performance in the workplace

Qualification upon completion
Level 2 Certificate

Managing Problems Effectively in the Workplace Wandsworth Lifelong Learning

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

This course will cover:

Duration of course
1 day

- How to assess conflict in the workplace and identify routes to resolution
- How to communicate effectively to de-escalate conflict
- How to deal with emotive situations in the workplace
- How to identify factors that can cause conflict and how to use this knowledge

Qualification upon completion
Level 2 Award

Effects of Personal Behaviour Wandsworth Lifelong Learning

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

This course will cover:

Duration of course
2 days

- How your personal behaviour can have a positive and negative impact on others
- How behaviour and presentation can improve your career prospects
- How to change your behaviour to suit the situation
- The importance of body language and communication skills

Qualification upon completion
Level 1 Award

Improving your Customer Service Skills Wandsworth Lifelong Learning

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

This course will cover:

Duration of course
2 days

- How to deliver good customer service
- How to use different communication methods
- How to provide good customer service in line with organizational procedures
- How to effectively deal with customer queries, problems and complaints

Qualification upon completion
Level 1 Award

Apprenticeships

Work-based qualifications – meaning you work and earn, with usually one study day a week.



Worth the benefits.



Best start to work

Develop and gain relevant work-based skills, knowledge and behaviours.



How long

Takes between 1-2 years to complete. Some are the equivalent of a degree.



How much

Minimum wage for apprentice's is £3.90 per hour, although many employers pay more.

"Thank you so much for being such a kind, understanding and most of all a brilliant tutor! I can't wait to start on the next module."

At-a-glance

Business Administrator
Suitable for roles including office supervisors, office administrators, secretaries and data inputters. Page 16.

Customer Service Practitioner
Suitable for roles including customer service department supervisors, call centre team members and/or receptionists. Page 17.

Health and Social Care – Adult and Lead Adult Care Worker
Suitable for a range of roles within residential or nursing homes, day centres or domiciliary care. Page 17.

Teaching Assistant
Suitable for a range of roles within a school including teaching, classroom or learning support assistants. Page 18.

Childcare
Suitable for those working in children's centres, nursery schools or private childminder organisations. Page 19.

Management
Suitable for a new line manager or an experienced team manager. Page 19.

Apprenticeships

Not sure where to start, speak to the Apprenticeship Team for an informal chat:
Tel: 020 8871 8627 or email: apps@richmondandwandsworth.gov.uk

Worth the effort.



Business Administrator Wandsworth Lifelong Learning

t: 020 8871 8627
e: apps@richmondandwandsworth.gov.uk

Administration is a vital and core support function of any organisation, this qualification enables individuals to develop skills and knowledge covering a wide range of areas including:

- Record and document production
- Interpersonal skills
- Planning and organisation
- Project management
- Communications

This pathway is available at Intermediate, Advanced and Higher level and is suitable for roles including office supervisors, office administrators, secretaries and data inputters. This qualification helps individuals to gain transferable knowledge, skills and behaviours that will be valuable in any sector.

Qualification upon completion
Level 2, 3 & 4 in Business Administration

Customer Service Practitioner Wandsworth Lifelong Learning

t: 020 8871 8627
e: apps@richmondandwandsworth.gov.uk

This Apprenticeship will support individuals to develop core skills and knowledge regarding different aspects of customer service including:

- Interpersonal skills
- Communication
- Influencing skills
- Personal organisation
- Dealing with customer conflict and challenge

Suitable for roles including customer service department supervisors, call centre team members and/or receptionists.

This pathway is available at Intermediate and Advanced level and is suitable for roles including customer service department supervisors, call centre team members and/or receptionists. This qualification helps individuals to gain confidence in their skill set and ability to be reactive to customer needs and proactive in identifying and implementing improvements to service.

Qualification upon completion Level 2/3
Practitioner in Customer Service

Health and Social Care – Adult and Lead Adult Care Worker Wandsworth Lifelong Learning

t: 020 8871 8627
e: apps@richmondandwandsworth.gov.uk

This Apprenticeship will assist learners with gaining recognised qualifications that will help them with progressing and working effectively within the sector. Areas that will be covered within this qualification include:

- Treat people with respect and dignity and honour their human rights
- Communicate clearly and responsibly
- Support individuals to stay safe from harm (Safeguarding)
- Work professionally and seek to develop their own professional development

This programme is available at Intermediate and Advanced level and is suitable for a range of roles within different settings including residential or nursing homes, day centres or domiciliary care. This qualification enables individuals to gain knowledge and skills and ultimately demonstrate their ability to provide compassionate and competent service to all users.

Qualification upon completion
Level 2/3 in Health and Social Care (Adults – General Pathway) Care Certificate

Apprenticeships

Not sure where to start, speak to the Apprenticeship Team for an informal chat:
Tel: 020 8871 8627 or email: apps@richmondandwandsworth.gov.uk

Teaching Assistant Wandsworth Lifelong Learning

t: 020 8871 8627

e: apps@richmondandwandsworth.gov.uk

This Apprenticeship will support individuals to develop core skills and knowledge to enable them to provide effective support in the classroom and when working with pupils independently. Areas that will be covered include:

- Developing strategies for support
- Communication and teamwork
- Working with teachers to accurately assess
- Using technology
- Problem solving/ability to motivate pupils

Available at Intermediate and Advanced level, this programme is suitable for a range of roles within a school including teaching, classroom or learning support assistants. This qualification enables individuals to gain knowledge and skills that demonstrate their ability to provide effective support to promote and encourage learning within a school.

Qualification upon completion
Level 2 Support Teaching and Learning in Schools
Level 3 Teaching Assistant
Level 4 Teaching Assistant

Childcare Wandsworth Lifelong Learning

t: 020 8871 8627

e: apps@richmondandwandsworth.gov.uk

This Apprenticeship is suitable for those who currently work in or are looking to progress into the childcare sector. Potential environments could include children's centres, nursery schools or private childminder organisations. Areas that will be covered during the course include:

- Child and young person development
- Equality and Inclusion
- Developing relationships

Available at Intermediate and Advanced level, this programme is suitable for a range of roles including nursery workers, playgroup assistants and infant school classroom assistants. This qualification enables individuals to gain knowledge and skills that demonstrate their ability to promote a safe and progressive environment for children.

Qualification upon completion
Level 2/3 in Children and Young People's Workforce

Management – Team Leader / Supervisor (L3), Operational Management (L5) Wandsworth Lifelong Learning

t: 020 8871 8627

e: apps@richmondandwandsworth.gov.uk

Management courses are suitable for a variety of individuals ranging from those that are in their first line management position, or an experienced team manager or senior strategic operational manager. Areas that will be covered during the course include:

- Leading people
- Managing people
- Building relationships
- Communication

This qualification is available at Level 3 and 5 and is a fantastic opportunity to gain practical knowledge to increase confidence and skills to enable effective leadership and management within the working environment.

Qualification upon completion
Level 3 Team Leader / Supervisor
Level 5 Operational Management

Specialist Service



BEST:
Business &
Education
Succeeding
Together

Worth your best.

Improve Your
Employability Skills

Business & Education Succeeding Together (BEST)

For further info or to find out how you can get involved, contact the BEST team:

t: 020 8871 8630

e: workexperience@richmondandwandsworth.gov.uk

Bringing schools, colleges and businesses together to develop employability skills needed by young people. BEST helps to meet the changing needs of the business community and prepare tomorrow's workforce in a competitive marketing.

Offering:

- Pre-16 Work Experience
- Post-16 Work Experience
- Extended Placements
- Work Experience Preparation
- Apprenticeship Awareness
- NEET Support
- Pre-Placements Checks



Specialist Service



**Free ESOL &
English/Maths
Functional Skills**

Worth a try.

Improve Your
English & Maths

Free ESOL & English/Maths Functional Skills

To book your initial assessment or to find out further info, contact Sharon Williams:

t: 020 8871 8055

e: edlifelong@richmondandwandsworth.gov.uk

Improve your English, Maths, ICT or ESOL by joining one of our courses.

If you would like to improve your core skills, you can do an ESOL (English for Speakers of Other Languages), English, Maths or ICT course and gain a recognised qualification.

ESOL, English, Maths and ICT qualifications will make it easier to:

- Get a job or take further courses
- Understand the laws and customs of the UK
- Manage your finances
- Pass the Life in the UK test and become a British citizen

Anyone wishing to join a course must first of all have an initial assessment to find out their levels – so that they can then be placed on the right course for them.

**“I have got a job
at Nestle and the
English course I
went to helped
me a lot.”**

Community learning

Incredible learning experiences on your doorstep in Wandsworth – now that's worth a try.



Worth going for.



Wandsworth Lifelong Learning

Courses delivered directly by Wandsworth Lifelong Learning, held at venues across the borough. Courses include English, Maths and ESOL (English for Speakers of Other Languages), alongside Personal Development and Employability Skills.



South Thames College

A range of courses in employability, personal development and health and wellbeing.



Wider Partnership

Courses available through our wider partnership with organisations who support a wide range of learners in the community and voluntary sectors.

"I will use these skills every day to better my day-to-day life."

At-a-glance

Deaf First
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South Thames College
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Baked Bean Education
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Hestia Age Activity
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GLL Libraries
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Katherine Low Settlement
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MIComputSolutions Ltd
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Wandsworth Lifelong Learning
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Community learning

Worth a shot.



Deaf First

Oak Lodge School, 101 Nightingale Lane, SW12 8NA

t: 020 8675 9751 / 07811 922 734 Min: 020 8675 7508

e: shillyar@oaklodge.wandsworth.sch.uk

Deaf First provides courses for deaf or hard of hearing adults. They also offer support in educational settings by providing communication support workers, note-takers or lip-speakers.

Courses provided in partnership with Lifelong Learning include:

- Practical literacy skills
- Practical maths in everyday life
- British Sign language for families
- Lipreading

- ICT – eg word processing
- Emails and internet
- Using social media
- Spreadsheets for budgeting
- Uploading safety and security
- Photo editing and photobook
- Healthy lifestyles for worklife balance
- Art and craft for mental and emotional wellbeing
- How to get involved in your community

For more info contact Sue Hillyar.

South Thames College

Wandsworth Campus, Wandsworth High Street, SW18 2PP

Tooting Campus, 71 Tooting High Street, SW17 0TQ

t: 020 8918 7777

e: info@south-thames.ac.uk

www.south-thames.ac.uk

The School of Adult and Community Learning at South Thames College provides learning opportunities for learners aged 19+ to support individuals through the promotion of Personal Development, Well-being (Physical, Economic, Social, Emotional) and Employability Skills. There are over 600 short courses for adults available Mondays to Saturdays, and courses run during the day and evenings.

Courses you can choose from include:

Personal development courses

- Interior design
- Upholstery
- Illustration
- Stained glass
- Photography
- Scriptwriting
- Personal finance

Health and wellbeing courses

- Exercise (indoor and outdoor)
- Healthy eating
- Arts and crafts
- Languages
- Singing

Employability courses

- Introduction to construction skills
- Counselling
- Soft furnishing skills
- Print making skills
- Cake decorating skills
- Community interpreting
- Digital skills
- English language
- English reading and writing
- Public speaking
- Touch typing
- Accounting
- Maths
- Teaching assistant
- ESOL
- Preparation for IELTS
- Presentation skills
- Project management
- Health and social care
- Clothes making
- Interpreting
- Medical terminology
- Catering
- Employment support

Community learning

The Baked Bean Charity

Unit B106, The Trident Business Centre, 89 Bickersteth Road, SW17 9SH

t: 020 8004 8320 / 07889 967 044

e: sarah.education@bakedbeancharity.com

The Baked Bean Charity was established out of the Company which has 21 years' experience in providing services for vulnerable adults with learning disabilities and autism, helping them develop independence, communication skills, confidence, and social mobility and inclusion.

Courses provided in partnership with Lifelong Learning include:

- Lifeskills and lifeskills moving on
- WIKI and e-safety
- Healthy green beans

For more info contact Sarah Gentles.

Hestia Age Activity Centre

966 Garratt Lane, SW17 0ND

t: 020 8767 8426 / 07814 402 423

e: jacqui.clack@hestia.org / elvio.correia@hestia.org

Hestia's membership is for those 60+ living in Wandsworth, and their main objective is to improve wellbeing through developing their personal health and safety skills; promoting mental and physical agility and socialisation and providing support in educational and personal development. Hestia also support carers by encouraging carers and older people to be more involved in the community.

Courses provided through partnership with Lifelong Learning include:

- IT at various levels – including courses in the use of mobile phones and tablets
- Dance for health and wellbeing
- Yoga for health and wellbeing
- Tai chi for health and wellbeing

For more info contact Jacqui Clack or Elvio Correia.

GLL Libraries

Battersea Library, 265 lavender Hill, SW11 1JB

t: 020 7223 2334

e: paul.daley@gll.org

As part of GLL, Wandsworth Library Service provides high quality, value for money services.

Its objectives are:

- To support the literacy and numeracy development and educational needs of babies, children, and young people
- To support new adult learners with functional skills essential for active participation in employment and society as well as specific qualifications in ICT, Citizenship etc.

Courses provided through partnership with Lifelong Learning include:

- Computing for beginners
- Presentations and powerpoint
- Word processing and spreadsheets
- Learning to use the internet and email
- Using social media for work and interest

GLL also enables everyone to access books, information, and works of creative imagination, ensuring equality of access by actively taking account of the borough's cultural, linguistic and social diversity. It also supports and encourages the development of computer skills, enabling all ages to make use of online learning resources and access to local and governmental services.

Community learning

Katherine Low Settlement

108 Battersea High Street, SW11 3HP

t: 020 7223 2845

e: fran@klsettlement.org.uk

Katherine Low Settlement (KLS) is a charity that has been serving Battersea and the wider Wandsworth community since 1924. Dedicated to building stronger communities and engaging people to challenge and find ways out of poverty and isolation, KLS run a range of projects to support children, young people and their families, older people and refugee communities. KLS also recognises other expert local charities and community groups working with, for example, disabled people and mental health users and invite them to operate from their premises. KLS

work with 45+ charities and community groups supporting more than 1,000 people each week.

Courses provided through partnership with Lifelong Learning include:

- Maths at two levels (non-accredited leading to accredited)
- Introduction to vocational skills – early years
- Introduction to ICT for practitioners

For more info contact Fran Jukes.

MIComputSolutions Ltd

MI Skills Development Centre, 47a Bellefields Road, Brixton SW9 9UH

t: 020 7501 6450

e: training@micomputsolutions.co.uk / john.j@micomputsolutions.co.uk

MI ComputSolutions also known as MI Skills Development Centre (MISDC) is a community training provider delivering basic and vocational skill programmes (including English, Maths, digital skills and employability support) to the most disadvantaged communities in South London, through a range of short-term, socially-focussed programmes. MISDC's mission is to improve the career, economic independence, social mobility and health opportunity of individuals through inclusive and life-long learning

that: transforms life; enhances learners' employability and embodies collaborative working with partners.

Courses provided through partnership with Lifelong Learning include:

- Accredited courses in English
- Accredited courses in Maths
- Accredited courses in ESOL

For more info contact John Johnson.

Wandsworth Lifelong Learning

t: 0208 8871 8055

m: 07768 42337

e: edlifelong@richmondandwandsworth.gov.uk

Wandsworth Council Lifelong Learning delivers a number of courses through its own direct delivery, with courses being delivered at venues across the Borough. These courses are designed for those furthest away from learning and/or employment and are delivered at a number of venues.

For further information please contact a member of the Lifelong Learning team at the above addresses.

Courses include:

- English for Speakers of Other languages (ESOL): Accredited and non-accredited courses at all levels
- English, Maths and ICT: Non accredited and accredited stepping stones pre-functional skills courses

Entry to these courses is subject to interview and initial assessment to determine levels of ability – please see information on how to book an assessment on page 21.

Family Learning

Lifelong family learning to find new passions, interests and to realise aspirations.



Worth your while.



Family Learning Festival

In October each year, family learning is celebrated through a range of workshops held in community venues across the borough. Themes for October 2019's festival include digital discovers; wellbeing warriors, earthy explorers and science sleuths. Look out for our separate flyer publicising these events.



In Children's Centres

Courses include learning through play and the value of messy play; digital parenting; eating healthy and on a budget



In Schools

Courses include family fortunes budgeting course; skills for families course (for those who have English as a second language); active citizens and read to succeed (a programme to improve literacy through outdoor learning).

At-a-glance

Wandsworth Family Learning
Free programme of events
involving dads, mums, carers
and children. Page 32.

Family Learning

Worth a look.



Family Learning

t: 020 8871 8299

e: edlifelong@richmondandwandsworth.gov.uk

Wandsworth Family Learning is part of the council's Lifelong Learning service. It offers a programme ranging from one-off workshops to longer courses involving dads, mums, carers and children aged 0-16.

For further information on family learning activities available in your area please contact Pat Beales:

t: 020 8871 8299

e: pat.beales@richmondandwandsworth.gov.uk

For 2019/20, a new programme of family learning activities is being developed in partnership with schools; children's centres and libraries

Worth a try.



Family learning activities include:

- **Read, make and take:** how to enjoy reading as a family
- **Baby talking:** explore the benefits of reading aloud to your young child from a very early age.
- **Becoming a wellbeing warrior:** raising family awareness of healthy eating, good breathing techniques and also physical activity.
- **Science sleuths:** inspiring your family's science curiosity
- **Who do we think we are:** an exploration of your family's history and a celebration of our diversity
- **My family Hollywood blockbuster:** learn the basics of planning and shooting a short film story.

Family is the first school for young children and parents or guardians are powerful role models.

Family learning improves a child's academic performance. The academic success of a child is associated with having his/her parents or guardians provide help and guidance when needed. The first steps are always the hardest and most important.

If you, as a parent or guardian, provide essential guidance through your child's first academic school years this will have a really positive effect in the future.

Worth celebrating.

Every year we host a series of events that inform, inspire and celebrate learning opportunities in Wandsworth.



Worth shouting about.



Festival of Learning Week

Part of the national Festival of Learning Week, we host events across Wandsworth on topics from using art for wellbeing to an introduction to careers in hospitality.



Learning at Work Week

A chance to learn valuable skills to be used in a work environment. Topics range from social media for marketing to problem solving in the workplace. Learning at Work Week will run from 18-24 May 2020 so look out for separate publicity.



Family Learning Festival

Held at various venues – from libraries to Children's Centres – this is a great week to have a go at learning together. Be it a read, make and take session or a boyo activity session look out for our separate publicity promoting events in our October festival.



Wandsworth Lifelong Learning Awards

Every year we acknowledge the success of our learners in Wandsworth, with an award ceremony hosted at Wandsworth Town Hall. This year's event is on 10 October 2019.

Gallery



Our values

Part of Wandsworth Council,
we proudly cater for over
8,000 learners each year
across 650 courses.



Worth the rewards.



Learners and Apprenticeships at Wandsworth Lifelong Learning

To ensure your experience is a smooth one and worth your while, we always:

- Provide the right level of support, beginning with an initial assessment
- Give learners detailed advice and guidance to support decision making
- Make sure the learning environment is safe and secure
- Offer help, to those who need it, to gain a good understanding of english and maths
- Feedback is continuous, learners receive regular progress reports
- We teach more than the qualification, covering Equal Opportunities, Diversity, Life Skills and Health & Safety
- Our teachers and assessors are all qualified and passionate about learning
- We listen to your feedback, believing that the 'learner's voice' is important
- We're focused on your future, looking for your next opportunity to learn
- And, most of all, we celebrate your success.

Our Funders and Partners



SUPPORTED BY
MAYOR OF LONDON



Your local lifelong learning.

Worth a visit.

Children's Centres

- 1 Balham Children's Centre, SW12 8JL
- 2 Chesterton Children's Centre, SW11 5DT
- 3 Eastwood Children's Centre, SW15 4HR
- 4 Fayland Children's Centre, SW16 1SY
- 5 Franciscan Children's Centre, SW17 8HQ
- 6 Granard Children's Centre, SW15 6XA
- 7 Hillbrook Children's Centre, SW17 8SG
- 8 Smallwood Children's Centre, SW17 0TW
- 9 Somerset Children's Centre, SW11 3ND
- 10 Southmead Children's Centre, SW19 6QT
- 11 West Hill Children's Centre, SW18 4AS
- 12 York Gardens Children's Centre, SW11 2UG
- 13 Yvonne Carr Children's Centre, SW8 2HT

Primary Schools

- 14 Ark John Archer, SW11 2AA
- 15 Broadwater, SW17 0DZ
- 16 Franciscan, SW17 8HQ
- 17 Granard, SW15 6XA
- 18 Griffin, SW8 4JB
- 19 Heathmere, SW15 4LJ
- 20 Our Lady Queen of Heaven, SW15 1AU
- 21 Penwortham, SW16 6RJ
- 22 Ronald Ross, SW19 6RW
- 23 Sacred Heart Battersea, SW11 2DT
- 24 Sellincourt, SW17 9SA
- 25 Smallwood, SW17 0TW
- 26 Southmead, SW19 6QT
- 27 West Hill, SW18 5ST

Other Venues

- 28 Baked Bean Education, SW17 0ND
- 29 BASE Roehampton SW15 4DQ
- 30 Battersea Library, SW11 4NF
- 31 Deaf First, SW12 8NA
- 32 Edgecombe Hall RA, SW19 6SH
- 33 Hestia Age Activity, SW17 0ND
- 34 Katherine Low Settlement, SW11 3HP
- 35 Penfold Centre, SW18 4TJ
- 36 Roehampton Library, SW15 4HD
- 37 South Thames College Wandsworth, SW18 2PP
- 38 South Thames College Tooting, SW17 0TQ
- 39 Tooting Library, SW17 4PD
- 40 Wandsworth Professional Centre, SW17 8HE
- 41 Wandsworth Work Match, SW11 2LH
- 42 WPDC Burntwood, SW17 0AQ
- 43 York Gardens Library, SW11 1JB



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For more information

If you wish to contact the Wandsworth Lifelong Learning team please call us on 0208 871 8055, or visit our website: www.wandsworthlifelonglearning.org.uk

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